

Moduleo® Impress

20 Year Residential Warranty



The Warranty is conditional on the following:

- That the Moduleo® floor has been professionally installed by a qualified installer. Qualified installer status is obtained when an installer has achieved a National Vocational Qualification in Resilient Flooring installation at Level 2 or above.
- That the Moduleo® floor has been installed in accordance with the directions contained within the Moduleo® Installation Instructions PDF which can be viewed on our website (www.moduleo.co.uk) and BS8203 (the standard for installation of resilient flooring) and using Moduleo® approved adhesives.
- That the floor is used domestically and has been regularly maintained, using approved products and following the current guidelines.
- That precautions have been taken to prevent indentation from heavy point loading (e.g. furniture) and excess surface scratching.

Important Information:

- Please follow maintenance and cleaning instructions carefully. Full details are available on our website www.moduleo.co.uk
- The Warranty is the only guarantee given to the user by the company and does not warrant the Moduleo® flooring supplied to be fit for a particular purpose or use.
- It is the responsibility of the user or user's agents to ensure that the Moduleo® floor is suitable for purpose.
- Sample swatches distributed prior to selection and installation of the floor may be from varying batches. Pattern and shading may vary to the final material used in the installation.

Warranty Exclusions:

- Damage caused by stains and spillages, burns, scratches, indentation, floods and any other accidents. This includes damage from asphalt, battery acid, bleach or similar corrosives.
- Improper care due to the use of incorrect maintenance products, as well as any reduction in surface gloss due to normal wear and tear.
- Scratching and scuff marks from shoes etc.
- Damage caused by objects being dropped or dragged across the floor.
- Flooring problems caused by improper installation including the incorrect use of non recommended adhesives, cements, underlay, underfloor heating or improper sub floor preparation. Also damage caused by the presence of moisture, alkaline substances or fluid pressure from the subfloor over which the floor is laid.
- Use of the floor in any outside / external location.

Using and maintaining your Warranty:

In the unlikely event of any claim under this Warranty, please write, email or phone our UK Sales Office quoting the registration number of this certificate together with your details and the problem you have.

If, following examination and validation that your floor has been installed and maintained as specified, it is shown that part or the entire floor is faulty, the company will repair defective material or provide a replacement of the same or similar material free of charge. For more information please refer to www.moduleo.co.uk

Terms & Conditions of the Warranty

This Warranty does not affect your statutory rights.

Moduleo® Ltd hereby guarantees that in the event of the Moduleo® flooring supplied under this agreement, requiring replacement due to 'wear-out' from normal floor traffic within 20 years from the date of purchase, the floor will be replaced free of charge. 'Wear-out' means the removal of the pattern and colour from the Moduleo® floor caused by the removal of the protective wear layer.

Please note any other claim in respect of alleged manufacture defects must be notified to us within 6 months of the product being installed otherwise any such claim will be treated as having been waived.